

Privacy Statement – Midas Group Ltd

This privacy statement applies to Midas Group Limited and all its subsidiary companies including Midas Construction Limited, Midas Retail Limited, Midas Commercial Developments Limited, Midas Property Services (UK) Limited and Mi-space (UK) Limited (“Midas Group”). The registered office address for all entities is Midas House, Pynes Hill, Exeter, Devon EX2 5WS.

Privacy Notices

Midas Group issues topic specific privacy notices outlining what information we collect, how we use it, how we process and store it and how we share and disclose it.

We review our privacy notices annually, and when Midas Group processes or policies are updated or when changes are made to legislation to which Midas is obliged to adhere.

Our Data Promise

Midas Group is committed to respecting and protecting your data whilst it is in our care. We have strict policies and procedures in place to protect your data. We take your right to privacy seriously and will always seek to comply with data protection legislation.

We will not sell or transfer any personal information outside the Midas Group except where we are required to do so by law by the police or other regulatory or governmental authority.

Data Privacy Officer

The Group Finance Director is Midas Group’s data privacy officer and is responsible for the implementation of our data protection policies and procedures. If you have any questions regarding Midas Group and data protection, direct them to Duncan Rogerson (Tel: 01392 356200, Email: privacyofficer@midasgroup.co.uk)

Updating us with your information

You can help us to keep your information up to date. If you would like us to remove or correct any information we hold about you, please inform us of changes by emailing privacyofficer@midasgroup.co.uk

Access to Information

You have the right to access personal information concerning you and obtain information about it, including the purposes for which it is being processed, the categories of personal data concerned and any recipients or categories of recipients of the data. This is called a subject access request (“SAR”). However, if it is felt that a request is manifestly unfounded or excessive, Midas Group Ltd may:

- charge a reasonable fee which will take into account the administrative costs of responding;
- ask the individual to specify the information the request relates to; or
- refuse to act on the request.

In order to make a SAR you are required to provide information that will act as proof of identification (i.e. date of birth or NI number) and are asked to send these requests to privacyofficer@midasgroup.co.uk. Information will be provided without delay and at the latest within 28 days of receipt.

Right to Complain

If you are unsatisfied for any reason, you have the right to lodge a complaint with the supervisory authority at the Information Commissioners Office (<https://www.gov.uk/data-protection/make-a-complaint>).